

## The E.C.H.O. Team

We are proud of the people who work for us and for you, and E.C.H.O. makes a strong effort to employ honest, caring, hardworking, ethical and well-trained support specialists. E.C.H.O. also supervises our direct support employees very closely, far beyond the standard practice of many providers. We are meticulous in following all rules and procedures and reporting any and all incidents, again, far beyond the standard practice of many providers.

E.C.H.O.'s administrative team collectively includes:

- 50 years professional work experience in residential & supported living
- 2 family members of individuals with developmental disabilities
- 1 family caregiver of multiple individuals with serious medical disabilities
- 100's of hours of additional training and educational coursework completed
- 1 individual we serve employed as part-time file clerk for over 10 years
- B.S. degree in behavioral science

E.C.H.O.'s Support Specialists have complied with all Ohio laws and County Board of DD Rules and Regulations and have completed additional training required by E.C.H.O.

We don't go easy on our Support Specialists - they have to be committed to the job! Nearly all of our employees train for 12 hours before they even meet a client, then they train for 3 or 4 hours more at the client's home. If all goes well, the Support Specialist returns to our office to undergo another 15 hours of training as soon as it can be scheduled. Support Specialists must continue ongoing training of at least 12 hours per year, Delaware County Van Drivers must train every year for 1 hour, and CPR and 1st Aid training must be maintained. E.C.H.O. also requires periodic additional training and retraining of our Support Specialists.

Additionally, many of our Support Specialists are currently attending college and/or have many hours of college level courses. And we employ Support Specialists of all ages from 20-72 -- some have been with us for 13 years!

Our Support Specialists have thousands of hours of direct support experience and are committed to the individuals whose needs they serve.

You can see why we think our Support Specialists are the best!

## Organizations we work with:

Delaware County Board of DD

Franklin County Board of DD

APSI of Ohio

Alpha Industries, Inc.

ARC Industries

Creative Housing

ERGON

Recreation Unlimited

Nisonger Center

Columbus Speech & Hearing

Columbus Medical

OSU Medical Center

Franklinton Dental

All R Friends

Saribalas Clinic

Heritage Day Health Program

Special Olympics

Ohio Department of Job & Family Services

United Mobility

Social Security

PNC Bank

Access Ohio

For More Information, Contact Us At:  
E.C.H.O. Residential Support, Inc.

6500 Busch Boulevard, Suite 215

Columbus, OH 43229

Tel: 614-210-0944

Fax: 614-436-3116

Office Hours: Monday - Friday

9:00 a.m. - 5:00 p.m.

email: [echoresidential@gmail.com](mailto:echoresidential@gmail.com)

website: [www.echoresidential.webs.com](http://www.echoresidential.webs.com)

We are a proud sponsor of the Fantasy of Lights at Alum Creek State Park. Partial proceeds benefit Recreation Unlimited.

## E.C.H.O. Residential Support, Inc.

"E.C.H.O. Residential Support, Inc.  
more than 20 years of caring."

Providing Supported  
Living Services to  
Developmentally Disabled  
Individuals in  
Ohio since 1992



## Who We Are



E.C.H.O. stands for "Everyone Can Have Opportunity", which sums up our philosophy of providing supports.

Before "self-determination" became an official policy, it was E.C.H.O.'s policy to promote each individual's opportunities for a full and rewarding life and individual life choices. From the time E.C.H.O. began with one individual in Delaware County in 1992, our reason for being was not just to run a business but to run this kind of business the right way for the right reasons. We have grown from one owner/support specialist and one client in one county to a much larger organization today remaining faithful to and supporting this philosophy of opportunity for those we serve.

Helping to promote independence, it's our job to work ourselves out of a job!

## What We Do

Our mission is to provide supports which help people live with whom they wish and in the place they choose. We are here to assist individuals to participate in community and family life and to conduct their private lives in the manner they wish. We support individuals in various concrete ways, including housekeeping, meal preparation, money management and bill paying, transportation to shopping, work, day programming, social activities and medical appointments, assistance with medication reminders and medication administration as well as behavior plan implementation. To all individuals we supply companionship, encouragement and a friendly face, E.C.H.O. promotes and supports self-determination, independence and safety for the individuals, advocates, family members, friends, medical professionals and other team members to effectively promote the goals of the individuals we serve.

How can we enrich your life?

## We Provide Assistance with Daily Living

### Personal Care

Bathing  
Dressing  
Grooming

Toileting  
Toothbrushing  
Range of motion exercises

### Homemaking

Housekeeping  
Managing Chore List  
Home Safety  
Apartment Hunting

Laundry  
Home Maintenance  
Pet Care  
Maintaining adaptive equipment

### Medical

Administering Medication  
Prescription Refills  
Doctor/Dental/Optical  
Appointments  
Provide First Aid

Medication Reminders  
Blood Sugar Reading  
Monitoring Medical  
Well-Being

### Nutrition

Meal Planning  
Food Preparation  
Maintain Diet

Grocery Shopping  
Cooking Needs

### Finances

Budgeting  
Manage Personal Spending  
Payeeship Services  
Certification with ODJFS &  
Social Security

Bill Paying  
Taxes  
Estate Planning  
Savings Plans

## Emergency On-Call Services

**A member of E.C.H.O.'s Management Team is available 24 hours a day, 365 days a year to handle issues that require immediate attention.**

## Community Access

Attending Meetings & Activities	Going grocery shopping
Going to Vote	Visiting the mall
Attending Dances	Picking out new clothes
Attending Local Fairs/Farmer's Markets	Participating in the Special Olympics
Going to Movies	Attending People First Meetings
Going Bowling	Visiting the Columbus Zoo
Going to Public Libraries	Going to see the Columbus Crew
Getting your hair done	Attending Red White & Boom
Going out to eat	Visiting the Ohio State Fair
Attending the theatre	Visiting COSI
Attending events at Nationwide Arena	Attending OSDA Annual Conferences
Visiting the Franklin Park Conservatory	Visiting the Columbus Metro Museum of Art

Other daily, weekly, or monthly activities - Just ask!

## Special Events

Here are examples of some of the group trips, vacations and events E.C.H.O. has planned and provided staffing for.



Camping Trips to  
State Parks

Cincinnati/Newport  
Aquarium

Circleville Pumpkin  
Show

Wheeling Downs  
Belterra

Kings Island  
Hockey Games

Put-n-Bay

Christmas Lights  
(Oglebay, WV)

Boating at Deer Creek  
Lake

Niagra Falls

Caribbean Cruise

The Wilds

Cedar Point

WWF Wrestling

Columbus Crew

Disney World

Columbus Zoo