



Marketing Statement

New Direction Health and Supported Services are together a comprehensive blend of 'Friendly' and 'Personal' approach to delivering care services that are firmly built on family values that promote smooth and balanced community life all service users.

At NDHSS, we remain committed and dedicated to our passion for working with individuals that are mentally, physically, and socially challenged; as well as other home health care service users to realize the full benefits of their potentials. We explore beneficial partnerships with family members and the community opportunities at our disposal in order to create enabling environments for optimum satisfaction to our service users. At the heart of the NDHSS is the strong drive for promoting community inclusion through careful assessments, appropriate care planning and professional guidance in meeting the respective needs of the people we serve.

We are a team of trained, qualified, and experienced professionals in all areas of homemaker and personal care skills; transportation; socialization; health care; and behavior management. We strive to meet high quality in ensuring health and safety; in encouraging the achievement of personal goals; in meeting reasonable expectation; and in promoting the role of the family because we understand the day-to-day challenges that are faced by individual service users and families.

Our Mission: To deliver the highest possible quality of value-added services that meet the satisfaction of service users, their families, and the County through best-practices for social integration and personal care.

Our Philosophy: Our philosophy is rooted in our firm belief that every individual has unique attributes that will enrich our professional services if properly harnessed, and that our service environments must therefore provide the right stimulus for every individual to realize their potentials to the fullest.

Available services include:

1. Home healthcare
2. Homemaker & Personal Care
3. Transportation
4. Respite

5. Social Work
6. Adult Day/Vocational Services
7. Supported Living

We are located in Westerville. Hours of operations are from 8am to 5pm; Monday through Friday, and Saturday from 10am to 2pm.

Please call the on-call at (614) 596-0449 after hours: