



Delaware County
Board of
Developmental Disabilities

Strategic Plan Progress Report

2017 – End of Year One



Mission, Vision & Values

- Mission:
 - to inspire, empower, and support people to achieve their full potential.
- Vision:
 - All people lead personally fulfilling lives
- Values:
 - Equality
 - Self-determination
 - Collaboration
 - Accountability



Goal One

Strengthen Community Inclusion

2017 Accomplishments

- Shared stories highlighting people succeeding in the community
- Established new partnership with Summit Developmental Housing Corporation
- Established a FANS Network

IT'S ABOUT INCLUSION.

YOU CAN'T BE INCLUDED UNLESS YOU'RE PRESENT AND YOU CAN'T BE PRESENT
UNLESS YOU'RE ABLE TO GET THERE.

INCLUSION HAPPENS WHEN YOU START
BREAKING DOWN BARRIERS. ©

2018/2019 Goals

- Develop “Staff Ambassadors” in the community
- Create a Community Outreach Plan
- Hire a Community Connections Liaison
- Increase accessible, affordable housing and transportation options



Goal Two

Increase Community Employment

2017 Accomplishments

- Implemented an Employment First Policy
- Increased the number of people served employed in the community by 10%



2018/2019 Goals

- Hire an Employment (Business) Liaison
- Revitalize the Local Leaders Group
- Partner with Ohio Means Jobs to increase the number of people served working in the community
- Partner with local school districts to improve student employability
- Hire a person served to work at DCBDD



Goal Three

Educate Individuals & Families

2017 Accomplishments

- Collected new referral information
- Balanced SA caseloads
- Partnered with OACB, Self Advocates, and the Center for Disability Empowerment to provide training to individuals & families
- Partnered with MEORC, Lorain County, DODD, ODM, and the Delaware County Sheriff's Office to educate staff

2018/2019 Goals

- Collaborate with school districts to expand Transition Fair
- Hire an Educational Liaison
- Clarify funding options for individuals & families
- Create Delaware County specific "Life Map"
- Create a DCBDD app
- Support parent groups



Goal Four

Support Providers

2017 Accomplishments

- Transitioned provider contracts to Operations
- Updated Provider Book on website to improve usefulness
- Offered providers training on Outcomes, How to become a LLC, and Med QA Reviews
- Streamlined DCBDD provider certification process

2018/2019 Goals

- Hire additional Provider Support
- Establish a “Gold Standard” for providers
- Host enhanced Provider Fair
- Make OACB Provider Plus tool available when completed



Goal Five

Person Centered Thinking

2017 Accomplishments

- Implemented new person centered assessment and plan
- Implemented Core Teams in Early Intervention
- Provided all staff with Person Centered Training and Diversity and Inclusion Training

2018/2019 Goals

- Increase staff knowledge of adaptive technology
- Research grant opportunities to fund technologies
- Adopt “Dare to Dream” philosophy

“Dare to take chances; there is no limit to the opportunities waiting for you.”

— Lailah Gifty Akita, Think Great: Be Great!



Goal Six

Improve Internal Operations

2017 Accomplishments

- Implemented Board Committees
- Launched new website
- Assigned fund balances
- Completed IT Assessment
- Replaced roof
- Restructured departments for efficiency
- Established a Staff Appreciation Committee
- Exploring staff Instant Messaging system



2018/2019 Goals

- Develop and implement IT Improvement Plan
- Develop a Facilities Plan
- Revise Table of Organization
- Create an agency dashboard
- Improve onboarding and orientation process
- Update branding guidelines and communication standards
- Collaborate with OACB for policy change

